



King's Road Partnership

Complaints Policy

As a representative organisation for business, we are committed to providing excellent service, but we recognise that sometimes things may go wrong. This policy outlines how we handle complaints fairly and efficiently.

How to Make a Complaint

Complaints can be made via the King's Road Partnership website, in writing, by email, or by phone. Please provide:

- Your name and contact details
- A clear description of the issue
- Any relevant supporting documents

Acknowledgement

We will acknowledge receipt of your complaint within 48 hours.

Investigation

We will investigate your complaint thoroughly and aim to provide a response within 14 working days. If more time is needed, we will inform you of the delay.

Contact Details

Kings Road Partnership

Suite 7, Blandel Bridge House,
50-56 Sloane Square,
London, SW1W 8AX

info@kingsrdpartnership.com

020 3375 3986

kingsrdpartnership.com